

Supervising and Managing Jail/Correction Operations

Instructor:

Lisa Farmer retired in October 2022 and the Director of Fayette County Detention Center in Lexington, KY. Fayette County Detention Center is a Direct Supervision 1260 facility bed, with a staff of 358. Starting as an officer in July 2021, she worked in many areas of the jail including the Classification Department. While promoting up the ranks, she was a Sergeant in Professional Standards for 7 years which included Internal Affairs investigations and starting the Gang Intel Unit. As she continued to promote up thru the ranks, she was a commander over the Custody Bureau. In March 2014, Lisa completed the National Jail Academy Leadership Command Academy in Sam Houston, TX and was the first to receive the CJM certification at Fayette County Detention Center in November 2014. Lisa was an adjunct instructor for training and recruit academy classes covering topics of gangs and Internal Affairs. Lisa completed her BS degree in Corrections and Juvenile Services from Eastern Kentucky University in 2001 and then followed up with her MS degree in Criminal Justice from Eastern Kentucky University in 2004, while working at the detention center.

**Legal and Liability Risk
Management Institute**
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Plainfield, IN 46168

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May 13 & 14, 2025 • Urbana, Illinois



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ILEAS Training Center



James R. Alsup, *Director*

Training Seminar

Supervising and Managing Jail/Correction Operations

Intake • Classification • Special Housing • Restrictive Housing • De-Escalation •
Inmate Manipulation • Leadership • Stress Management

Instructor:

Lisa Farmer, Director (Retired)
Fayette County Detention Center Adult Facility
Lexington, Kentucky

May 13 & 14, 2025

Urbana, Illinois

Register On-Line At: **WWW.LLRMI.COM**

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Jail Intake Screening: Where Jail Liability Starts : Jails now face multiple challenges with the deadly drugs that arrestees either have taken , concealed on them or attempt to smuggle into jail that puts more emphasis on the intake officers completing a very detailed, documented screening. Not only drugs, but also with the serious mental health illness, or a combination of both, even complicates their jobs as it seems that jails have become the last resort to take mental health persons. But having an in-depth screening and assessment tools in place in addition to the officers observations, not only helps the officer but also lessens the liability for the jail and possibly save a life. The intake officers has first contact with the arrestee and plays a very vital role in getting the correct information from screening. It is imperative that intake officers complete accurate screening process in addition with their observations. This course will start from taking legal custody of the arrestee thru the intake screening process and assessment to how classification will use that information for housing.

Jail Classification: Today, jails having an objective classification system is an essential part of ensuring the safety and security of any facility. With an objective classification system, there can be a lower risk of litigation and a safer jail for both staff and inmates. The training will start with an overview of the history and evolvement of classification and housing inmates. There will be an overview of what an Objective Jail Classification System should include and why a valid objective system should be used over an subjective classification system. The training will also include changing requirements and use of Restrictive Housing to include certain inmate population where it should be used only as a last option

Special Housing: In this block training, I focus on suicide, mental health and detoxing while in jail. We discuss the high risk inmates and why doing assessments and doing them correctly can be life or death for some inmates and it should start in Intake but not stop there and continue throughout the inmates incarceration. We also review some cases where this wasn't done to see where the failure was and to what could have been done differently.

Restrictive Housing of Jail Inmates: Lock-Down, Solitary Confinement, Administrative Segregation or Disciplinary Segregation no matter what it is called in your facility it still can be harmful if used for long term. How it is defined and the effects of using long term will be discussed along with a review of the guidelines of using restrictive housing. Many states have already taken action for reducing restrictive housing and the push for reducing restrictive housing for certain special housing inmates all together. Those changes will be discussed as well as why the push for limits on the use of restrictive housing.

De-Escalation: In this block training, we go over practical and empathetic communication techniques designed to help manage challenging situations without the need or limited need for force. We will cover effective verbal strategies, body language, and active listening skills—all critical components in reducing tension and fostering a cooperative environment. I will highlight how the tone of your voice, choice of words, and even pacing can influence the emotions of someone in distress. You'll learn the importance of using open-ended questions to encourage dialogue and engage the individual meaningfully. And showcase how posture, gestures, and facial expressions play a crucial role in the communication process. Listening is just as important as speaking. By using active listening skills can significantly reducing escalation potential.

Inmate Manipulation: In this block training, we cover the techniques that inmate use to manipulate, how they select their targets, how to recognize the signs of an officer that is being manipulated along with how to stop it from occurring. We review two high profile cases of staff members that were manipulated and the signs that were overlooked or not recognized. We review and discuss a video of an inmate telling what they look for and how the select targets and what officers have done to stop the manipulation from occurring. And one part we discuss is also how staff manipulates other staff members to get the inmate's request from being manipulated.

Leadership: In this block training, we look at what makes a good leader vs a bad leader. We reflect on our own experiences and what has worked and what hasn't worked in the past, our own emotional intelligence and experiences that we do to reflect on good leadership qualities. We review the different aspects of becoming a leader with ethics, power, influence and cultural.

Stress Management: In this block of training, I focus on the person as an individual on the stress of working in law enforcement, how to recognize it and what steps to do to control what you can. We look at self- awareness and complete a small assessment for individual assessment of oneself. We discuss work and family life balance and why that is important. Thought, there are techniques shown that can be done at work when you feel stress building up.

Seminar Agenda
Supervising and Managing Jail/Correction Operations

May 13 & 14, 2025 • Urbana, Illinois

Tuesday, May 13, 2025

8:00 a.m.—8:30 a.m.	Registration
8:30 a.m.—10:00 a.m.	Jail Intake Screening
10:00 a.m.—12:00 p.m.	Jail Classification
12:00 p.m.—1:00 p.m.	Lunch (Lunch On Your Own)
1:00 p.m.—3:00 p.m	Special Housing
3:00p.m.—5:00 p.m.	Restrictive Housing

Wednesday, May 14, 2025

8:00 a.m.—10:00 a.m.	Leadership
10:00 a.m.—12:00 p.m	Stress Management
12:00 p.m.—1:00 p.m.	Lunch (Lunch On Your Own)
1:00 p.m.—3:00 p.m	De-Escalation
3:00 p.m.— 4:00 p.m.	Inmate Manipulation
4:00 p.m.	Certificate Presentation

3 Ways to Register for a Seminar!

Ways to Register

1. **Register Online:** WWW.LLRMI.COM
2. **Fax Form: 317-386-8228**
3. **Mail Form to:**

Legal and Liability Risk Management
700 N. Carr Rd., # 595
Plainfield, Indiana 46168

Federal ID: 81-0692135
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- If you have any questions please call
- 317-386-8325
- Upon receiving your registration we will send an invoice to the department or agency.
- Checks, Claim Forms, Purchase Orders should be made payable to: LLRMI
- Cut Along Dotted Line
- | | | |
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| Seminar Title: | Supervising and Managing Jail/Correction Operations | Seminar ID
#16883 |
| Instructors: | Lisa Farmer | |
| Seminar Location: | ILEAS Training Center
1701 Main Street
Urbana, IL 61802 | Note:
To receive special room rates, please identify yourself with LLRMI-JAI |
| When: | May 13 & 14, 2025 | |
| Registration Time: | 8:00 a.m. (May 13, 2025) | |
| Hotel Reservations: | Comfort Suites Urbana
2001 North Lincoln Avenue
Urbana, IL 61801
I-74, Lincoln Ave Exit
217-328-3500
\$107.00 King Bed (plus tax) | |
| Registration Fee | \$295.00 Includes Supervising and Managing Jail/Correction Operations, Printed Training Manual and Certificate of Completion. | |
- Names of Attendees 1. _____

2. _____

3. _____

4. _____

Agency _____

Invoice To Attn: _____

(Must Be Completed)

Address _____

City _____ State _____ Zip _____

Email _____

Phone _____ Fax _____