



Training Information



March 10, 2021 8:00am-4:00pm
Illinois Law Enforcement Alarm System
1701 E. Main St. Urbana, IL 61802

ON-TARGET SOLUTIONS TO PROBLEM EMPLOYEES

Register at: [On-Target Solutions to Problem Employees](#)
or at: www.on-targetsolutionsgroup.com

Who should attend: This one day course is designed for all government professionals from chief executive officer to first-line supervisors that manage employees.

Problem employees can cause problems and wreak havoc within their organizations. Left unaddressed, problem employees are often allowed to infect the organization without providing value. This upbeat and interactive course provides real world, successful examples on how to deal with different types of problem employees. Every government agency struggles with employees that are insubordinate, lazy, abuse sick time, display negative attitudes, and commit misconduct. Many executives and supervisors are ill equipped to deal with these problems other than with traditional discipline. On-Target Solutions to Problem Employees provides the government professional with the knowledge and tools necessary to deal with all types of problem employees. **This course will influence participants' opinions and attitudes and provide specific and proven ways how to handle problem employees!**

Topics Include:

- Defining the problem employee
- The organizational or supervisory role and the cause of the problem employee
- Morale in this department horrible!
- Understanding if the employee is a problem or troubled
- Preventing employees from becoming problems
- The role of positive discipline in shaping employees
- The impact of negative discipline
- The concept of dynamic counseling session
- The power of expectation
- Handling morale killers in your organization

On-Target Solutions Group, Inc.
P.O. Box 491 Yorkville, IL 60560
815-545-1609

"Dynamic presentation. Examples of real life situations that are relevant."

Paul Peterson, Village Administrator, South Chicago Heights (IL)

"Instructors were outstanding-one of the best classes I've taken in my 34 year career."

Sgt. David Gryczewski, Matteson (IL) Police Department

"With over 35 years in law enforcement and 25 in leadership, I still gained new perspectives and new tools to be a better leader. Great presenter, articulate, experienced."

"It was excellent, so much so that I am planning on taking more courses in the fall;. The course information was applicable to my job and made me feel more empowered and confident to talk with my staff". **Communications Coordinator Latoya Marz, Dekalb (IL) PD**

Fee \$150.00