

East Central Illinois Police Training Project

MTU 12 • Illinois Law Enforcement Training & Standards Board



November 7, 2016

Winning Back Your Community

- The current police-community relations climate.
- Why evidence-based practices matter.
- Predictors of citizen satisfaction with the police.
- Factors that do not influence citizen satisfaction.
- Strategies to improve police contacts.
- The influence of police presence.
- Training recommendations.
- Perceptions of crime and disorder.
- Perceptions of police resources in the neighborhood.
- Current research on media and news trends.
- Immigrant outreach and education.
- Summary and policy recommendations.

LOCATION: ILEAS Training Center
Auditorium
1701 E. Main Street
Urbana, Illinois

HOURS: 8:00 am - 4:00 pm

TUITION: - 0 -

INSTRUCTOR

Chief Harry Dolan (Ret.)

Raleigh, North Carolina

This course is certified by the Illinois Law Enforcement Training and Standards Board

About the Instructor

Harry P. Dolan, CEO

Dolan Consulting Group
Raleigh, North Carolina

Harry P. Dolan is a 32-year police veteran who served as a Chief of Police since 1987. As one of the nation's most experienced police chiefs, he brings 25 years of public safety executive experience to the Dolan Consulting Group. He retired in October 2012 as Chief of Police of the Raleigh, North Carolina Police Department, an agency comprised of nearly 900 employees in America's 42nd largest city.

Chief Dolan began his law enforcement career in 1980 as a deputy sheriff in Asheville, North Carolina, and served there until early 1982, when he joined the Raleigh Police Department. In 1987, he was appointed Chief of Police for the North Carolina Department of Human Resources Police Department, located in Black Mountain. He served as Chief of Police in Lumberton, North Carolina from 1992 until 1998, when he became Chief of Police in Grand Rapids, Michigan. He led the Grand Rapids Police Department for nearly ten years before returning to Raleigh in September 2007 to serve as its top law enforcement officer. After retiring in October 2012 he began teaching full-time.

Chief Dolan has lectured throughout the United States and has trained thousands of public safety professionals in the fields of Leadership & Management, Communications Skills, and Community Policing. Attendees have described his presentations as career changing, characterized by his sense of humor, his ability to maintain participant interest, and his passion for public service excellence. He is a graduate of Western Carolina University and holds a Master's Degree in Organizational Leadership and Management from the University of North Carolina at Pembroke.

There is no tuition fee for this program. Registrations from out-of-region agencies are welcome and will be accepted on a first come, first served basis.

TO REGISTER CONTACT:

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