From: Ketelsen, Craig
To: James Page

Cc: <u>Jerry Whitmore</u>; <u>eroncone@libertyville.com</u>; <u>Jamie Watson</u>; <u>Turner, Kevin W.</u>

Subject: BearCat

Date: Friday, December 17, 2021 12:43:53 PM

Attachments: <u>image002.png</u>

Jim,

I wanted to take this opportunity to formally thank you and ILEAS for awarding the Jo Daviess County Sheriff's Office and Northwest Illinois Critical Incident Response Team a BearCat vehicle. This vehicle will definitively bring our level of service to our community and safety for our personnel to a new level. We sincerely appreciate this opportunity and will maintain this vehicle with the utmost attention. I also will be sending out notifications to local PD's and Sheriff's Offices in Carroll, Stephenson, Whiteside, and Ogle counties to inform them of this vehicle and that it is available for assistance.

Furthermore, I wanted to let you know the level of care that was taken on this vehicle. When we arrived at the NIPSTA training center yesterday to pick up the BearCat, it had just been washed and had a full tank of fuel. Most lights, sirens, and some equipment was left on the vehicle. The equipment that was removed was done in a very professional manner so new equipment could easily be installed; all wires were labeled. New ballistic glass had been installed all around. We were given a three ring binder, I think produced by Jamie Watson, with pictures and instructions on operation of the BearCat and it's accessories. A full maintenance log was provided as well as vendors who had done work on the vehicle. After showing us the vehicle and taking the time to educate us on the various parts/equipment, we were taken to MPC Communications, a company that had installed lights and various equipment on the BearCat while NIPAS possessed it. There we were educated some more on the history and capabilities of the vehicle and shown a slide show depicting a timeline of the different stages the BearCat had been through and what equipment we would possibly need. I was fully impressed not only with the care that had obviously been given to the BearCat, but also with the amount of time spent with us. These guys are true professionals without a doubt.

Thank you again, and please reach out if you need anything from us. I will update you will some pictures once we have the decals and striping on the BearCat.

Stay safe, Craig

Chief Deputy Craig Ketelsen Jo Daviess County Sheriff's Office 330 N. Bench Street Galena, IL 61036 (815) 777-2141

