

Federal Funding

Issues

The Democrats and the Republicans have finally reached a budget deal for FY11. They reduced effective funding for the State Homeland Security Grant Program (SHSGP) by 34%. UASI cities were reduced by 18%. It is unknown how that will affect Illinois' grant amount. It is apparently not as simple as multiplying what we usually get by 76%. (or in the case of Cook/Chicago, by 82%). It is rumored that DHS is planning on dropping Tier 2 cities so that Tier 1 cities can get their normal share. Additionally, it is possible that DHS will reduce the "minimum" allocation to all states thereby saving funds that can be re-directed to high risk states. It is possible that Illinois will not get reduced that much since it is a top five high-risk state. The bottom line is that it is unknown as to how ILEAS will be affected. It will not be known what ILEAS will receive for FY11 until we receive the grant guidance from DHS.

It generally takes DHS at least 10 months after the budget is firm to actually issue the grants. This year, they have promised to accelerate that process so that the states can get their funds on time. Given that, ILEAS would probably see its FY11 grants in September or October of 2011.

The ILEAS Executive Committee approved a contingency plan in case there was no FY11 budget whatsoever. Additionally, the Committee approved temporary guidelines to tighten the ILEAS budget while Congress debated the fate of State Homeland Security Grants. The "no-budget" plan has been shelved. The temporary guidelines while the debate ensued were:

1. Review all capital and equipment purchases and identify those that can be deferred until a financial resolution on FY 11 is reached so that if there is a need to transfer funds between budgets the funds will be available to transfer.
2. Suspend the issuance of additional service contracts until this situation is resolved. This includes credentialing coordinator and the proposed exercise/validation coordinator.
3. Temporarily stop the development of programs/proposals not already funded or in progress
4. Review our sub-leases and other income sources to see if any upward adjustments need to be made
5. Delay the local MDC grant process until final budget determinations can be made.
6. Cancel the Intelligence Liaison Officer Coordinator contract and temporarily suspend the ILO program.
7. Drawdown contract payments as far in the future as possible - July 31, 2011.

ITTF has already approved a budget for ILEAS for FY2011 as follows:

Category	Sustainability Maintenance	Continuation New Programs	Total	70% Funding Level
Local Law Enforcement	\$4,400,000	\$3,850,000	\$8,250,000	\$5,775,000
Emergency Management	\$400,000	\$910,000	\$1,310,000	\$917,000
Business Mutual Aid	\$200,000		\$200,000	\$140,000
Safe Schools/Campus Safety	\$200,000		\$200,000	\$140,000
IMERT	\$150,000		\$150,000	\$105,000
ITTF Communication	\$160,000	\$1,100,000	\$1,260,000	\$882,000
Credentialing	\$360,000		\$360,000	\$252,000
Elected Officials		\$50,000	\$50,000	\$35,000
Total	\$5,870,000	\$5,910,000	\$11,780,000	\$8,246,000
M&A	\$176,100	\$177,300	\$353,400	\$247,380

The last column estimates what the funding levels might be with reductions in funding. At the next Governing Board meeting, staff will present a complete FY11 budget proposal based on Federal and ITTF allocations. The Board should be aware that a casualty of significant budget cuts may be

Requested Board Action

1. Staff requests that once the Dept. of Homeland Security publishes the guidance for FY11, the temporary guidelines are lifted and staff can continue to pursue projects as originally planned.
2. Additionally, staff requests the Governing Board explore and discuss priorities if funds continue to dwindle

American Express

At the March 8, 2011 Board Meeting, Dick Huston presented the proposal to utilize one American Express Card to pay vendors. Board members wanted some questions answered before authorizing the program. This document provides answers and guidance to the Board regarding its concerns.

Program Outline

- ILEAS has been granted an account with American Express Corporate Card Program
- The initial credit line is for \$350,000.00
- Charges on the card are due nominally in 30 days, but the “real” due date is 45 days, when penalties and interest attach. Payments can be made electronically.
- Late fees of the greater of \$39.00 or 2.99% for payments not made by the 15th day after the normal due date
- Although this is a “corporate” program, the card itself is issued to Finance Manager, Richard D. Huston. The individual is protected from personal liability for card activity and penalties
- Cards can be issued to additional individuals, although there is no current plan to do so.
- Reward points are earned with each use of the card. \$1.00 equals 1 point, which is also worth \$1.00. In effect, the cash reward is 1% of all purchases, issued monthly.
- Reward points can be used for any purpose, such as payments on AX account, savings, adding to corporate account for general use, or donation to a tax exempt 501(c)(3) charity

Questions raised at March 8, 2011, ILEAS Board Meeting

1. **Can the vendor pass on their fee paid to American Express?** *Vendors accepting American Express are not permitted to add their fees to the amount charged to their card system.*
2. **If vendors know that we may pay with AX, will they quote higher prices?** *Although that is possible, it is not probable. See the statement from American Express attached. It is likely that receiving payment within 30 days will be more valuable to the vendor than any fees incurred. A recent test of 59 vendor invoices indicated that the average time from invoice date to payment date by us is just over 40 days, with a range of 23 to 78 days.*
3. **Will use of the card violate any grant management rules?** *In an email from ITTF, there is no rule prohibiting grantees from participating in a vendor or payment reward system. Also, any rewards received are not considered program income. Please see attached.*
4. **What is the proper accounting for reward points?** *Accounting entries would depend on the ultimate use of the reward value. If they are used as a donation to the ILEAS Foundation, the amount earned by the Consortium would be shown as revenue (income), while the amount transferred to the Foundation would be classified as “Other Fund Disbursements”.*
5. **Would use of the card be subject to abuse?** *While use of the card would be limited to one individual, access to the account information can be granted to one or more persons who would be responsible to monitor use of the card. In addition, internal systems and controls can be used to require approval signatures for use of the card by the Finance Manager*
6. **Why should ILEAS forward all of the reward value to the Foundation?** *As a practical matter, the Consortium and the Foundation will always be closely linked. This program has the potential of providing the Foundation with a reliable revenue stream that will help this new organization to develop long term fundraising opportunities. The amount that goes to the Foundation can be reviewed and altered at any time should goals and objectives change.*

From: Sackett, Sue

Sent: Monday, March 07, 2011 2:32 PM

To: Long, Dorothy

Subject: Question on credit card rewards programs

Good Afternoon,

Under 44 CFR 13.25(a); rebates and discounts are not considered program income. Would this definition also hold true for rewards earned through the use of a credit card? A sub recipient is considering using a credit card for small purchases and wondered if the value of any rewards could have to be refunded like interest or could be used for extra grant allowable purchases. Thanks so much.

Susan L. Sackett

From: Long, Dorothy [<mailto:Dorothy.Long@dhs.gov>]

Sent: Monday, March 07, 2011 2:18 PM

To: Sackett, Sue

Subject: RE: Question on credit card rewards programs
Sue,

The rewards you're talking about would not be considered program income. The sub recipient would not be required to return any funds acquired through a reward program to FEMA GPD; this would be considered a rebate.

Thanks,

[Dorothy Long](#)

Program Analyst, Central Division DHS/FEMA/Preparedness Grants Division

From: Sackett, Sue

Sent: Monday, March 07, 2011 3:06 PM

To: Kauerauf, Don

Subject: FW: Question on credit card rewards programs

Here is your credit card answer. I am not aware of any State of Illinois restrictions, (but that doesn't mean there aren't any).

Susan L. Sackett

Grant Compliance Officer Illinois Emergency Management Agency

American Express Response

Should the Rebate go to the organization or the ILEAS Foundation?

If the rewards are dedemmed to the ILEAS Foundation, they are recognized as a donation to a 501c3 organization. Therefore, American Express processes the donation without tax. For example, \$400,000 in charges on the card equals 400,000 reward points. The reward points would equate to a \$4,000 donation to your Foundation. There is no limit to the number of reward points you can earn.

However, points can also be used to book travel including airline tickets, hotel rooms, etc. or for retail gift cards which can offset other employee expenses. The same rate of 1% applies.

ILEAS has the choice to use its points however it want and could split them up to use an equal number for the Foundation and an equal number for ILEAS.

Will our vendors accept this method of payment?

The answer is, some will and some won't. My role is to identify vendors that will, and at no additional cost to ILEAS. Companies view credit card payments in different ways. Many national suppliers widely accept credit cards, and already have factored that into their pricing on everything they sell. (Motorola, Oracle, HP, etc.) Other companies that don't accept credit cards widely may not have it factored into their pricing. In cases like this, companies are inclined to accept credit card payment with no additional cost if it allows them to get paid faster. And other companies might add a surcharge to allow credit car payment.

ILEAS has discussed adding credit card payment as an option into its bids for future contractors to better understand each suppliers view on credit card payments. But, today ILEAS can confirm if a supplier accepts credit cards, and work directly with its suppliers to determine the protocol. IF ILEAS determines it will alter pricing, then ILEAS will pay that supplier with a check. In conclusion, vendors accept credit cards because of the value they receive as well. Vendors receive their money faster with a credit card payment vs. a check, and that payment is guaranteed which reduces their credit risk.

My pledge to ILEAS and its Board is this:

I will work very closely with ILEAS to identify which vendors it can pay, and what protocols needs to be followed. If we identify a vendor who will accept credit card, but alter the pricing my recommendation will be to pay the vendor via check. Our goal is to only use this tool where it makes financial sense.

Requested Board Action

Staff requests that the Governing Board approve the use of the American Express credit card for vendor payments when appropriate and when it financially benefits ILEAS. Staff additionally requests that the reward points be directed towards the ILEAS Foundation with the caveat that one half of each rebate check the Foundation receives will be directed back to ILEAS toward the repayment of the initial loan of ILEAS to the Foundation.

Cook County UASI Grants for Mobile Command Posts

ILEAS has received grants from the Cook County UASI for upgrades to mobile command posts in Cook County that were originally purchased with UASI funds. These grants are for:

- \$26,499 for upgrades for the MABAS Division 3 Mobile Command Post
- \$114,614 for upgrades to Cook County Sheriff's bluebird Mobile Command Post
- \$83,455 for upgrades to Cook County Sheriff Mobile Command Post
- \$33,527 for upgrades to Oak Park PD's Mobile Command Post
- \$33,527 for upgrades to Tinley Park PD's Mobile Command Post

These upgrades are represented in five separate grants and total \$291,622. These upgrades have been approved by the UASI Working Group and Response Committee. Dave Dato, Co-chair of the ITTF Communications Committee oversaw the development of these upgrade quotes. The vendor is LDV, the manufacturer of all the ILEAS-purchased Mobile Command Posts.

Requested Board Action

Staff requests that the Governing Board approve the signing of these grant agreements and the expenditure of approximately \$291,622 to make the upgrades.

Personal Data Device (PD²)

ILEAS has been discussing testing the potential for wireless tablets in local law enforcement. The project has been labeled the Personal Data Device project, or PD². PD² was approved for \$50,000 for a pilot project in FY2010. ILEAS staff have been working with Verizon Wireless and Law Enforcement Wireless Village (LEWV) as vendors for the pilot. The focus of this project is to explore how the utilization of personal data devices such as smart phones, tablets, PDA's, etc., can enhance intelligence distribution, access to databases, and as data/evidence collection tools. It is the first step away from broadband data being tied to vehicles through centralized systems and moved to a more robust decentralized, personal arrangement.

The big driving factor is cost. A ruggedized computer and mounting hardware costs around \$6,500 apiece. For IWIN users, the first year is \$8,000 – for ALERTS it is around \$1,200 less. Each year afterwards costs run around \$2,500 to \$2,600 with a three year hardware capitalization. On the other hand, smart phones are very inexpensive and tablets/hardware cost from \$300 to \$900 apiece. With network/software costs and a two year capitalization, the annual costs are estimated at \$800-\$1,100. If this works, it will start getting to the point where each officer could have his/her own data device.

A lot of details need to be worked out. However, it appears that it is possible for ILEAS to better utilize its diminishing grant funds more effectively. With a \$2 million local grant budget, ILEAS could buy 307 MDC's or 2,000 tablets. It would also save local agencies tens of thousands of "downhill" costs.

As far as the pilot project is concerned, ILEAS has reached out to METCAD 9-1-1 to be the LEADS sponsor for the pilot project. The outline of the pilot is still to be developed; however, it will involve:

- the purchase of tablet computers of varying sizes, types
- the purchase of software licenses for the LEWV user interface and LEADS access
- loading the software onto the tablets and onto current agency-owned smart phones
- putting the devices in the field for local law enforcement use in Champaign County for the first phase
- If that goes well, expanding the pilot to the Illinois State Police and other local law enforcement agencies of varying types and sizes throughout the State
- Survey the users for feedback and present to the Board for broad implementation, more study or closing the project

Requested Board Action

ILEAS staff requests Board authorize to continue with the pilot project as designed.

Intermodal Grant

ILEAS is currently implementing the Intermodal grant. The goal of this \$930,000 reimbursement grant is to increase the preparedness of police agencies responsible for the safety of communities surrounding intermodal facilities, through planning, equipment, training, and exercises. An intermodal facility is a place capable of handling containerized or bulk product where interface occurs between transportation systems. Examples include airports with trucking facilities and rail yards with trucking facilities. ILEAS received a total of 21 online applications during the first application phase. Fifteen applications have been approved to continue through the process. 6 applications were not approved because they named facilities which did not fit this grant's definition of an intermodal facility.

The second phase opened on Monday, April 18 and will end on Friday, May 13, at the close of business. Applicants must identify threats and vulnerabilities the intermodal facility faces, the capabilities of the police, and project proposals. Each project proposal must include a budget from \$50,000 to \$180,000 and must include plans for an exercise. A grant peer review group will score the applications and award sub-grants in the last two weeks of May. The group is made up of (5) individuals from the following disciplines; law enforcement, fire service, emergency management, and the Illinois Commerce Commission. A member of the Board will be on the Review Committee. Successful applicants will have through May 31, 2012 to implement and complete the project plan.

Requested Board Action

The ILEAS staff requests the Board authorize grants be awarded based on the Review Committee's recommendation.

Intelligence Liaison Officer Program Update

Background

In early summer of 2010, ILEAS and ISP started the Intelligence Liaison Officer (ILO) Program. The ILO Program consists of two parts:

Local Intelligence Liaison Officers From Local Law Enforcement – 33 local agencies are participating in the ILO program; some more than others. Each agency got a laptop, printer, digital camera and other electronic gear. Additionally, every participating officer received a week of training and participate in regular regional workshops.

Adams County Sheriff's Office
Alton Police Dept
Bloomington Police Dept
Bond County Sheriff's Office
Bridgeview Police Dept
Carbondale Police Dept
Carroll County Sheriff's Office
Champaign Police Dept
Chatham Police Department
DeKalb Police Department
East Moline Police Dept

Jackson County Sheriff's Office
Jacksonville Police Dept
Kankakee Police Dept
Kendall County Sheriff's Office
Macomb Police Dept
Macon County Sheriff's Office
Madison County Sheriff's Office
METRA Police Department
Midlothian Police Department
Naperville Police Dept
Oak Lawn Police Dept

Olympia Fields Police Department
Orland Park Police Dept
Peoria Police Dept
Quincy Police Dept
Saline County Sheriff's Office
SIU-C Police Dept
Springfield Police Dept
St Clair County Sheriff's Office
Sterling Police Department
University Of Illinois Police Dept
Western Illinois University, Public Safety

Intelligence Liaison Officer At The STIC – In December of 2010, ISP/ILEAS hired Chris Bolinger to be the Intelligence Liaison Officer at the STIC. Chris' job was to coordinate the local ILO program. He was to learn the STIC system, the type of intelligence available and then to represent the needs of the field to the STIC management and analysts and vice versa. Unfortunately, ISP management came to believe that Mr. Bolinger could not do the job as outlined. After consultation with ILEAS and with the authorization of the Executive Committee, his contract was terminated effective April 30. The local law enforcement STIC ILO is part of a team of local intelligence liaison staff – fire, private sector and public health.

Budget

The budget for this program came from an FY09 grant for Public Safety Fusion Program (09ILEINTEL) for \$231,830. The budget breakdown is as follows:

Description	Original	Remaining
Hiring Intelligence Contractor	\$130,915	\$112,850
Computers and Software	\$91,241	\$0
ILO Training Workshops	\$9,674	\$2,413
Totals	\$231,830	\$115,263

There is no ILEAS grant in the current FY10 budget for this program. Given the federal reduction in FY11, there is no plan for an ILEAS budget for this program. However, the State had \$300,000 in its share of the budget for FY11 in the CONTINUATION/NEW PROGRAMS portion of the budget. As of this writing, it is unknown what the funding future for this program is. Continuation/New Programs may be removed completely from the budget.

Requested Board Action

The Illinois State Police will make a presentation about this program's specifics and value. Staff requests that the Board discuss this program and its future and to provide guidance to ISP and ILEAS staff as to how to proceed.

Resource Management Project

With Jeff Regan's departure and Calvin Stearn's move to Central/South Work Group Lead, ILEAS has a vacancy in the Springfield area. Having a contractor in Springfield is very important for several reasons including having someone available for the numerous meetings at ISP and IEMA (to avoid having someone from Urbana driver over constantly), State Emergency Operations Center Critical Incident Response Center (CIRC) liaison role, etc.

Additionally, IEMA Operations Manager Trent Thompson has met with Executive Director Page about developing a resource management capability. IEMA has lost some key staff recently too. In an attempt to capitalize on the changes to improve our system of managing resources, ILEAS has been asked to join an ad hoc committee of key stakeholders to review potential resource management solutions. With some resources from ITTF/IEMA, ILEAS would like to participate.

Lastly, ILEAS Regional Planning and IT staff have been examining how the mutual aid system works for local law enforcement in an effort to improve the system. One of the key issues is resource management and awareness. Knowing the status of state preparedness and response assets at any given time is an important key feature that is missing from our system. The burden placed on the emergency dispatch centers for non-emergency requests for state asset resources is increasing with each new team or piece that is implemented or purchased.

Given Regan's and a couple of key absences at IEMA, the committee will examine the development of a multi-jurisdictional resource management capability. There will be more to follow as this committee develops.

Related to this issue and as part of the re-adjusting of call center resources is the establishment of the Emergency Management Communications Center – known as EM-COM. It is located at Logan County 9-1-1. **The phone number is 217-732-4311.** This is the number public safety officials call during emergencies to get the Emergency Management Assistance Team (EMAT), Incident Management Team (IMT) and Generators.

Requested Board Action

ILEAS staff requests that the Governing Board authorize ILEAS' participation with IEMA on the ad hoc resource management study.

ILEAS staff further requests that the previously approved contract funds for Jeff Regan's position be temporarily held until a suitable replacement is found and a new contract issued.

Credentialing

Since its inception, the credentialing funds have been managed by ILEAS. The project itself was originally managed by the Illinois State Police and is currently under the auspices of the Illinois Emergency Management Agency. A contractor was hired by ISP to develop and administer the credentialing project. A significant amount of work was done to get the project off the ground. Credentials were starting to be issued when ITTF adopted a new policy placing limits on the amount paid to IT contractors. The contract vendor that ISP had hired, CGN associates, was charging \$125 an hour. The current IT limit is \$50 per hour. For several months no one has been managing the project and it has gone stale. The licenses are still good, the hardware is still in place, as are the various vendor contracts.

This has been discussed with Mike Chamness and Kirk Lonbom, who has been the manager for credentialing since its inception. It was agreed that ILEAS would take over the management of the credentialing project, get it started again and start issuing credentials. ITTF had already funded \$100,000 (\$50/hour for an annual full time) for contract staff to get this done. The funds for the licensing, program maintenance and contract staff are already in the ILEAS budget. Prior to ILEAS taking over, several applicants were interviewed, some job offers made, and all of them rejected by the applicants.

This credentialing system is known as Tier 1 credentials. They are approximately \$180 apiece and have smart chips in them. There is another level of credential known as Tier 2. Tier 2 credentials use the same database of authorized and credentialed people, but it is NOT a smart chip card and utilizes bar codes instead. Tier 2 cards cost between \$5 and \$10 apiece. At that price, credentialing every police officer outside of Chicago PD would cost around \$200,000. MABAS has been the "point of the spear" on Tier 2 credentialing and has issued a significant number of credentials to fire personnel. ILEAS has taken the second place position on Tier 2 credentials and observed MABAS' system as it has developed and matured. ILEAS would like to learn from the MABAS experience, utilize the same vendors and contract pricing and start issuing Tier 2 cards to law enforcement on a voluntary basis.

There is currently \$582,000 in the ILEAS FY2010 budget for credentialing. There are sufficient funds to pay a contractor \$24 per hour (less than half the ITTF limit) for a full two years.

Requested Board Action

ILEAS staff requests the Governing Board authorize acquiring a contractor to re-start the Tier 1 credentialing project and to initiate the ILEAS Tier 2 credential program.

Radiation Detectors

Japan

Just after the earthquake/tsunami in Japan, ILEAS was contacted by David Brown, President of Berkeley Nucleonics Corporation (BNC). BNC was working with the Government of Japan to acquire personal radiation detectors for government workers, public health staff and first responders. Eventually, the following agencies/people were involved in this discussion:

- Multiple officials of the Government of Japan in Japan and at the Chicago Consulate
- Officials at the National Nuclear Security Agency
- David Brown – BNC President
- Mike Chamness - ITTF Chair
- Jonathan Monken – IEMA Director & representing Governor Quinn
- Steve Koonin – Undersecretary of the Department of Energy
- Tonya Schreiber - Deputy Assistant Administrator of FEMA's Grants Program Directorate
- Thomas Balint - Associate Chief Legal Counsel for DHS/FEMA
- ILEAS Executive Committee

It was determined by the Governor's Office that the State of Illinois was going to donate 2,000 of the 6,200 personal radiation detectors that had been purchased by ILEAS. It should be noted that the radiation detectors are still in Urbana and have not been shipped. IEMA and the State of Illinois have been working with Customs to get the detectors authorized to ship. Nippon Airlines is doing the shipping and the entire \$100,000 shipping cost is being borne by Caterpillar.

ILEAS has signed a Memorandum of Understanding (MOU) with IEMA authorizing the shipment. The MOU obligates the State of Illinois to "use its best efforts" to compensate ILEAS for the loss of the detectors.

Personal Radiation Detector (PRD) Project Status

The PRD program began by purchasing 6,200 units – 5,000 for downstate and 1,200 for the Chicago, Cook County UASI region. 600 PRDs were delivered to Chicago PD and the remaining 600 PRDs are in the process of being delivered to suburban Cook County agencies.

With 2,000 PRDs being sent to Japan, 3,000 remain for downstate. Of those, approximately 1,400 have already been issued - leaving approximately 1,600 for inventory.

The North Regional Planning Coordinators (RPCs) have been aggressively marketing the program in the Northern counties of: Will, DuPage, Lake, McHenry, Kane, DeKalb, Grundy, Winnebago, and Kankakee. As a result, there are approximately 80 agencies in the distribution pipeline which have either signed up administrators for their departments or have otherwise committed to the program. In addition, the RPCs are identifying "priority" agencies across the state which have a higher need for the PRDs. Criteria used in prioritization include: intermodal facilities, nuclear power plants and airports.

ILEAS staff is recommending:

- 1,000 units to be set aside for distribution to the agencies which have already committed to the program.
- 600 units to be set aside for distribution to the "priority" agencies
- Purchase as many PRDs as the budget allows, based on a negotiated price with the manufacturer and complete finish the statewide distribution only if this purchase is possible.
- Staff also recommends no further solicitation of police or fire agencies take place until it is determined whether more PRDs will be purchased or not.

Due to the marketing, as well as the situation in Japan, the demand for the PRDs has grown exponentially in the last three months. Even with the units on hand and the potential purchase of additional PRDs, ILEAS will not be able to meet the demand as we know it now.

There is currently \$434,500 in an FY08 grant to purchase radiation detectors. There is also \$145,500 in an FY10 grant to purchase both PRDs and RIIDs. Prior to the Japanese situation, Illinois Nuclear Safety staff has recommended buying Radiological Isotope Identifiers (RIID) with that money. ILEAS, Nuclear Safety and ITTF will be meeting soon to establish a new plan for future purchases.

Requested Board Action

ILEAS staff requests the Governing Board authorize staff to establish a system for distribution of the remaining PRDs based on fulfilling a prioritized list of:

1. interested agencies already signed up
2. prioritized agencies based on location, nuclear facilities, intermodal facilities, airports

Staff also requests that the Governing Board authorize the expenditure of \$434,500 in FY 08 for PRDs and RIIDs. This request is contingent on ITTF authorizing said purchases.

Conference/Membership Feedback

2011 Annual Conference

As everyone knows, ILEAS conducted its 8th Annual Conference on March 6-8. It was the largest conference that ILEAS has ever held with over 600 attendees! As usual, ILEAS emphasized that the attendees submit feedback forms. This year we also made feedback available online. Attached to this packet is the complete breakdown of the feedback. Overall, the attendees that provided feedback rated the conference 97% positive! The training/breakout sessions were rated 83% good/average!

Of the 467 ratings received by attendees about the value and whether the 2011 ILEAS Annual Conference was good, the aggregate ratings were*:

Strongly Disagree	7	1%
No Opinion	10	2%
Agree	220	47%
Strongly Agree	230	50%

97% rated the Conference positively overall. With regard to the training and breakout sessions, 564 ratings were received. Of those, the aggregate rating was*:

Poor	11	2%
Fair	14	2%
Average	71	13%
Good	274	49%
Excellent	194	34%

***=ratings rounded**

A very successful Conference by any measure!

Focus Group

Every two years, ILEAS has formed a focus group of a fairly random selection of 30+ attendees who volunteer to spend one breakout session time with the Executive Director and the President providing candid comments, criticisms and suggestions for ILEAS. A summary of the focus group is also attached.

Comments From Attendees and Focus Group

Attached to this packet is a summary of the focus group and comments made by conference attendees intended as guidance for ILEAS staff and Governing Board.

Requested Board Action

ILEAS staff requests the Governing Board review in detail the comments and focus group information provided for a more detailed discussion at the next Board meeting regarding long range planning by the Board.