

STATE OF ILLINOIS



ILLINOIS COMMERCE COMMISSION POLICE

Lucio Martínez

Chief of Police

Northwestern University Center for Public Safety's

80 Hour Supervision of Police Personnel

8:30 a.m. – 4:30 p.m.

May 7-18, 2018

Illinois Commerce Commission

527 East Capitol Avenue, Springfield, IL

(Paid parking available at 6th St & Capitol Ave.)

This comprehensive course in first-line supervision provides the cornerstone for all your managerial and supervisory instruction. Typically, the best patrol officer is promoted and then expected to do an entirely different job equally well, with little or no instruction in how to effectively supervise others.

Supervision of Police Personnel focuses on understanding human behavior and day-to-day work relationships with subordinates, superiors, and the public. The instructors are police managers (active or retired) who combine extensive experience with solid academic credentials. Northwestern University Center for Public Safety is dedicated to increasing the personal effectiveness of emerging leaders as they navigate today's changing law enforcement environment and carry out the vision of law enforcement agencies across the country.

Supervision of Police Personnel assists first-line supervisors in meeting contemporary challenges and making the transition from officer to supervisor in a variety of ways. The officers study motivational principals, communications, ethics, professionalism, planning, decision-making, leadership, community image and much more.

Course Content

- Key elements of dynamic leadership
- The supervisory challenge (role of leadership)
- Communication skills
- Employee performance appraisal
- Motivational principles
- Managing the problem employee
- The personal profile system: DiSC instrument
- Planning and decision making
- The disciplinary process (complaint investigations)
- Responsibilities of a staff officer
- Ethics, professionalism, and community image
- Cultural diversity
- Case studies in effective supervision

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www.icc.illinois.gov

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Who Should Attend

Supervision of Police Personnel is an absolute must for all new supervisors or soon-to-be-promoted officers.

Affordability: Since its revision, this Supervision of Police Personnel course has proven to be so effective and popular that nearly every on-campus course is full to capacity. Currently Supervision of Police Personnel is offered by Northwestern University only a few times a year and this course is currently the only class scheduled in Illinois for 2018. Since the Illinois Commerce Commission has contracted with Northwestern, and filling seats with officers from local agencies, this allows departments to train their officers for much less than sending them to the on-campus training. Here's an example: The cost of sending one officer to the on-campus course costs about \$2,250 dollars considering the price of the course, travel, food, and housing expenses. The cost of training that officer at the Springfield course costs only the \$1,000 tuition. This represents a clear bargain for any agency's training budget.

Tuition: Tuition to attend this course is \$1000 per officer.

Registration: Registration can be completed through Northwestern University online <https://registration.nucps.northwestern.edu/checkoutsigin.cfm>. For questions regarding registration or billing, contact Northwestern University at 1-800-323-4011.

Northwestern University Credits

Successful completion of Supervision of Police Personnel provides 1 unit of credit under the Northwestern University School of Continuing Studies new quarter system (approximately 3 semester credit hours). Northwestern is accredited by the North Central Association of Colleges and Schools. These credits may be transferrable or applicable to degree programs at colleges and universities in our area. Check with the academic advisor at the school of your choice.