

Request for Proposals (RFP)

Digital Services: Website, Database, Content and Application Development

Issue Date: Immediate

Proposal Due Date: June 9, 2026, 8:00 a.m. CDT

Executive Summary

The Illinois Law Enforcement Alarm System (ILEAS) is a statewide organization dedicated to supporting law enforcement and public safety agencies through mutual aid, emergency response coordination, and resource sharing. To further this mission, ILEAS is seeking qualified vendors to provide comprehensive website, database, content management system (CMS), and application development services that will modernize and enhance its digital infrastructure.

This project encompasses the ongoing maintenance of existing ILEAS websites, the migration to newly developed platforms, if necessary, and the integration of secure, interoperable database systems. The current environment includes Drupal 7, custom PHP applications, MySQL databases, and Apache-hosted web services on a Windows server. ILEAS aims to maintain this framework where appropriate and make any changes necessary to achieve a scalable, secure, and efficient ecosystem that best supports operational and strategic needs.

The primary goals of this initiative are to improve website functionality and performance, strengthen data integration and reporting capabilities, and ensure reliable, secure access for a diverse user base that includes law enforcement personnel, public safety officials, and the general public. The selected vendor will also play a key role in evaluating and potentially modernizing the CMS, establishing development standards, modifying or developing applications, supporting IT collaboration, and providing ongoing technical support and documentation.

Expected outcomes include enhanced system interoperability, optimized user experience across public-facing and internal platforms, robust data analysis and reporting tools, and maximal operational efficiency. Ultimately, this project will enable ILEAS to better leverage technology in support of its core mission, ensuring timely, coordinated responses and effective communication across Illinois' public safety network.

1. General Information

1.1 Project Contact

All questions or suspected errors must be directed to the Project Contact listed below. Responses provided outside of official communication channels will not be considered binding.

Derek Wetzel
Information Technology Manager
Illinois Law Enforcement Alarm System
1701 E. Main Street
Urbana, Illinois 61802
Email: djwetzel@ileas.org
Phone: 217-328-3800

1.2 Vendor Conference / Site Visit

ILEAS may require vendors to participate in a site visit and/or presentation. ILEAS reserves the right to review proposals and request presentations from any or all vendors.

1.3 Proposal Due Date

Proposals must be submitted via email no later than June 9, 2026, 8:00 a.m. CDT. Late submissions, modifications, or withdrawals will not be considered.

1.4 Submission Instructions

Submit proposals via email to:
djwetzel@ileas.org

1.5 Number of Copies

One (1) electronic copy in PDF format is required.

1.6 Proposal Validity

Proposals must remain valid for ninety (90) days from the submission deadline.

1.7 Protest Procedures

Protests must be submitted in writing within seven (7) days of the award announcement. The protest must include all grounds; any omitted grounds are considered waived.

1.8 Award Notice

ILEAS will post the apparent awardee on its website. This notice extends the proposal validity period until a contract is executed or the procurement is canceled.

ILEAS reserves the right to:

- Accept or reject any proposal
- Enter into negotiations
- Reject proposals if negotiations fail

Award decisions remain subject to resolution of any protests.

1.9 Public Records and Confidentiality

All proposals become the property of ILEAS and may be subject to disclosure under the Illinois Freedom of Information Act (FOIA) (5 ILCS 140).

Vendors requesting confidential treatment must:

- Clearly identify exempt information
- Cite the legal basis for exemption
- Submit a redacted version of the proposal

ILEAS will disclose the awarded vendor's name, proposal summary, and pricing regardless of confidentiality requests.

1.10 Reservations

ILEAS reserves the right to:

- Amend this RFP
- Reject any or all proposals
- Waive minor irregularities
- Request clarifications, presentations, or additional information
- Verify proposal contents

Submission of a proposal does not guarantee award.

ILEAS is not responsible for proposal preparation costs.

1.11 Governing Law

This RFP and any resulting contract are governed by the laws of the State of Illinois. Any action relating to this RFP shall be brought in the courts of Champaign County, Illinois.

2. Proposal Evaluation

2.1 Administrative Compliance

ILEAS will review proposals to ensure compliance with submission requirements.

Except for late submissions, ILEAS may allow vendors to correct minor deficiencies as a condition of further evaluation.

2.2 Responsibility

ILEAS will determine whether a vendor is responsible and capable of performing the required services.

Factors may include:

- Past performance
- Familiarity with ILEAS and related agencies
- Conflicts of interest
- Certifications and financial disclosures
- References (including those not listed in the proposal)
- Compliance with applicable laws
- Financial stability and capacity to perform

Vendors must maintain sufficient financial resources and provide proof upon request.

2.3 Responsiveness

ILEAS will evaluate whether proposals meet all stated requirements.

Minor deviations that do not significantly impact cost or service delivery may be accepted. If no vendor meets a specific requirement, ILEAS reserves the right to waive that requirement.

2.4 Proposal Evaluation and Scoring

Proposals will be evaluated using the following weighted criteria:

- **Technical Approach & Solution (25%)**
Understanding of ILEAS needs, quality of proposed CMS, website, and database solutions, and system integration approach.
- **Experience & Qualifications (25%)**
Relevant experience with Drupal, PHP, MySQL, public safety organizations, and qualifications of assigned staff.
- **Project Management & Support (25%)**
Clarity of implementation plan, communication, documentation, and ongoing maintenance/support approach.
- **Pricing (25%)**
Fixed-rate pricing, cost reasonableness, and overall value.

3. Pricing

ILEAS requires a **fixed-rate pricing structure**.

- Any contract resulting from this RFP will be awarded on a fixed-rate basis.
- Proposals will be evaluated and scored as set forth above, with price as one of the factors. In cases where price is the sole determining factor, proposals may be ranked by price.

4. Business Information Requirements

Vendors must provide the following information with their proposal:

4.1 Business and Directory Information

- Legal Business Name (including DBA, if applicable)
- Headquarters Address, Telephone, and Fax
- Parent Company (if applicable)
- Billing Address
- Chief Executive Officer (Name)
- Primary Customer Contact (Name, Title, Phone, Email, etc.)
- Company Website
- Type of Organization (e.g., Corporation, Partnership)
- Length of Time in Business
- Annual Revenue (most recent fiscal year)
- Number of Full-Time Employees
- Description of Business
- State of Incorporation/Formation
- Locations and contact details of relevant offices and facilities

4.2 Legal and Compliance Disclosures

Vendors must disclose the following:

Debarment

- Any instance within the past five (5) years where the vendor was barred, suspended, or restricted from contracting with a governmental entity

Litigation

- Any current or pending legal, administrative, or regulatory actions that could impact performance

Contract Terminations

- Any contract terminated for cause or settled with damages in lieu of termination within the past five (5) years

5. Scope of Work

5.1 Work Location

All work must be performed within the United States.

Some tasks may require on-site work at:

ILEAS
1701 East Main Street
Urbana, Illinois

The vendor is responsible for providing all personnel, equipment, and resources necessary to complete the work.

5.2 Target Audience

The websites and systems supported under this RFP serve:

- ILEAS Executive Board
- ILEAS members
- Federal, state, county, and municipal public safety officials
- The general public

6. Deliverables

The selected vendor will provide comprehensive grant management and administrative support services to ILEAS, including:

- Developing and executing custom database queries to generate reports related to membership, training, financial management and record keeping, and other operational needs
- Performing data analysis and synthesizing results to support informed decision-making
- Providing responsive, time-sensitive support for system upgrades, reporting, meetings, and other urgent needs.

The vendor will design, develop, and enhance backend web portals by:

- Transforming new or existing portals to integrate with the current ILEAS data infrastructure
- Upgrading and expanding portal functionality to meet evolving user needs and improve system performance

The vendor will support project planning and management efforts by:

- Developing advanced plans that align operational processes with existing system architecture
- Assisting ILEAS leadership in leveraging software solutions to enhance mutual aid planning and overall efficiency

The vendor will perform ongoing website maintenance and upgrades in coordination with ILEAS IT staff, including:

- Evaluating and enhancing public-facing and internal website components currently built on Drupal and Apache
- Supporting backend systems utilizing PHP and MySQL
- Creating and implementing graphic content to improve usability and visual presentation across ILEAS web platforms

7. Vendor Requirements

Vendors must meet the following minimum qualifications. Proposals must include supporting documentation demonstrating compliance.

- Understanding of public safety organizations
- Ability to communicate effectively with law enforcement, fire, emergency management, and first responders
- Understanding of the National Incident Management System (NIMS)
- Experience with Drupal
- Experience with MySQL
- Strong experience managing CMS environments
- Ability to pass a security background check

ILEAS Responses to Questions from Vendors – Posted 5/19/26

1. What is the budget? We do not have a current budget price available for the bids. Due to a drastic reduction in federal funding, we are looking for a more modest pricing model.
2. What is the timeline / proposed contract term? We are looking at a 1-year plan for upgrading the current platform and service/support during the 1-year time frame.
3. Please confirm that <https://www.ileas.org/> is the only domain within scope; if there are others, please list. We have a secondary domain called ileasfoundation.org but it redirects to the same www.ileas.org page.
4. What 3rd-party integrations are included? We have multiple custom build back-end web portals that are written in php with MySQL database storage.
5. How many people will be administering content? The main IT admin contact will be the IT Manager, Derek Wetzel.
6. Who supports the current site? The current site is supported by Indilus Technology, Inc.
7. What was last year's annual budget for website maintenance and hosting? The current cost for maintaining the current site along with continued software development is just over \$43,000/month.
8. Roughly how many hours of maintenance are currently provided each month? We do not have the work hours broken down for maintenance and development. Our current monthly cost is a general fee that covers all maintenance and development.
9. How many hours of work per month are we expecting?
We are asking for this to be split into two parts:
 - Update current website to newest version with monthly service/support/patching for 1 year
 - Bid on extra work (extra buttons, reports, etc.) on a per hour rate.
10. Can vendors bid a discovery cost which would allow them to be more precise with a final quote? Vendors can bid the pricing for discovery but it would have to come with a best case/worse case cost analysis for the project. We can provide some short demonstrations on how our current website is being utilized.
11. Do we release public financial information?
We are a public entity and most information can be found on our current website.

ILEAS Responses to Questions from Vendors – Posted 6/3/26

12. How many content types, taxonomies, modules, webforms, and views are currently active on the Drupal 7 site? Most forms on the dashboard are related to the content types - News, Staff Event, ITC Event, non-ITC Event, Exercise Event, Board Meeting, RFP, Audit, Budget Statement, Letter of Appreciation, Newsletter (Comms), Page, Photo Gallery, Staff Document, Greeter, Sponsor, Vendor Registration, User
13. Approximately how many nodes (pages), media assets, and active user accounts must be migrated to the new platform? Admin dashboard with staff calendar and training center event functionality, and the publicly visible pages in the navigation menu
14. How many of the active Drupal modules are custom-coded versus community-contributed? Almost none of ILEAS's custom software is in the form of Drupal modules. The front-end site is almost entirely composed of community-contributed modules. There are some custom scripts and integration points.
15. Exactly how many individual backend portals exist, and what are their primary business functions? Most systems are deeply integrated with the primary Membership system, which serves as the base for all agencies and ILEAS staff.
 - Membership System - a main portal with dedicated login
 - All Law Enforcement agencies in the state, including Member agencies and non-member agencies
 - Resource Database
 - Agencies maintain their basic information as well as Staffing and Resources for use in dispatch and pre-planning
 - Special Events Reimbursement
 - Supports arbitrary officers attending with custom scripts for duty rosters
 - Custom personnel, travel, equipment sections with file handling such as receipts
 - Agencies apply for reimbursement based on daily tracking of hours to establish limits
 - Paypal integration
 - Law Enforcement Equipment Exchange
 - Display available items to members and allow them to sign up for notifications
 - Online Regional Board Nomination and Voting
 - Agency nomination and voting phases
 - Naloxone (IDPH grant) Training, Certification, Ordering, and Shipping
 - Integrates with Indilus-owned LMS
 - Agencies maintain roster and order Naloxone
 - Staff Training
 - Currently hosted by Indilus - LMS with custom integration to staff-maintained roster in Membership system (completion tracking)

Inventory System

- Maintain items legally required to be tracked until disposal such as granted items, as well as optional items
- Integrated with Purchasing to provide feed of items

Emergency Dispatch System

- Integrates with Agency Resources/Staffing and Agency dispatch information
- NWCDS dispatchers use a custom multi-user interface from the live data to dispatch ILEAS callouts based on location and resource availability
- Periodic cold backups to NWCDS

Purchasing System

- Multi-step finance processes with input and approvals
- ~2200 purchases

Special Teams/Mobile Field Force System

- Commander login with roster management

Reimbursement for Overtime, Backfill

- Custom automation for training events using team rosters tracking attendance

Training Materials/SOG

- Special Teams Deployments
- Deployment forms for JRSOI, photos, pool nominations, Squads, ad-hoc MFFs

Radio database

- Custom single-page admin tool made in Angular
- Maintains all radio information

Conference Registration

- Attendees on backend linked from Drupal site, integrated with Membership
- Vendor registration in Drupal, with direct database integration for custom booth maps
- Paypal integration

16. How many authenticated users do you have on your current Drupal website and what user roles are configured? ~50 with 6 different editor roles (Staff, Training, Vendor, Finance, FirstNet, General)
17. How many authenticated users access the other custom PHP applications? ~1000 valid users at any given time
18. What version of PHP are the custom applications currently running? Are they built on a modern framework (e.g., Laravel, Symfony) or are they legacy, procedural PHP? Legacy, procedural PHP developed iteratively over more than 20 years to meet constantly evolving operational needs, often under extreme time constraints
19. Are these custom portals deeply integrated into the Drupal 7 database/user core, or do they operate completely independently? There is not much integration with Drupal, as that front end was created after the core systems were created. The custom systems allow native passwords and Single Sign On with Active Directory via LDAP, and so does Drupal. The custom systems are not all individually independent - they integrate at various points with each other, some of which is described above.

20. Is there up-to-date technical documentation, data dictionaries, or API definitions for these custom applications? There is no specific technical documentation, up-to-date API definitions or comprehensive data dictionaries. Institutional knowledge has been maintained internally by Indilus
21. How many MySQL databases are currently being used? What is the size (in GB) and table volume of each one? One MySQL database at ~230 GB size
22. Beyond the custom PHP portals, are there integrations with external public safety systems, state/federal databases, identity providers (Active Directory/LDAP), or payment gateways? Local LDAP and backup copy sent the secondary location for emergencies.
23. Can you provide a breakdown of the number of reports that need to be generated for membership, training, and financial management and what formats they need to be in? Currently, there are at least ten pre-built reports that pull data and present in the system or export to an Excel spreadsheet. These may be used daily, monthly, or quarterly depending on needs and grant requirements. Also, staff may run queries, searching the database using a single variable, out of multiple fields, as the primary search criteria.
24. What is the current average and peak traffic for your Drupal website and custom applications? Currently not tracked.
25. Who is currently responsible for server-level security patches, OS updates, backups, and uptime monitoring? Derek Wetzel, IT
26. Can you confirm whether the scope of this project is just application-layer maintenance, or will the vendor be expected to handle full server administration as well? Application-Layer only, updates coordinated with Derek Wetzel, IT
27. Is ILEAS open to moving to cloud-based managed hosting for the Drupal website and/or custom applications? Prefer local install, but willing to discuss cloud-based
28. Are there any specific compliance standards required for the background checks? Will these be conducted by ILEAS, or are vendor-provided checks acceptable? There are currently no specific compliance standards for a vendor regarding background checks. Current individual ILEAS employees undergo a fingerprint check and a check of references. Vendor-provided checks may be sufficient, depending on the specifics of the check.
29. Do the custom databases store CJI (Criminal Justice Information), PII (Personally Identifiable Information), or HIPAA-regulated medical data? ILEAS does not maintain CJI. ILEAS does maintain some PII. While ILEAS does have some health-related information in paper records, blood type is the only variable maintained in the database.
30. The RFP says that "Some tasks may require on-site work" at the Urbana, IL headquarters. Which specific items require physical presence, and what is the expected frequency? The work ILEAS is looking for may be done off-site. An annual in-person meeting would be preferred but, upon further review, would not be required.

31. If open to Cloud-based hosting, are there security standards required like SOC, ISO, FedRAMP, or others? ILEAS strongly prefers local hosting. If a vendor's solution only involves cloud-based hosting, ILEAS would need to be educated on the various security standards and their applications.
32. Is your team open to rebuilding the custom PHP applications in Drupal where possible, to consolidate tech? Yes
33. Does your team use a CDN or WAF in front of the website & web apps? If so, please state which one you are using. No
34. If not, would you be looking for such a solution? Open to suggestions that would improve functionality
35. Is there a proposal format, instructions, page count, document available? Should we submit one proposal with both our Technical approach and Pricing or should they be two separate documents? ILEAS's only requirement for proposal submission is in PDF format submitted electronically by email.
36. Is the web portal demo online?
<https://ileas.sharefile.com/share/view/s3d1f632af00145b0bb72f2f6dfee388e>